STILLWATER PUBLIC LIBRARY WI-FI HOTSPOT GUIDE & FAQ

This document is a simple guide for getting started with the Coolpad Surf Mobile Hotspot. Wi-Fi service is provided by Sprint. The hotspot must be in an area covered by Sprint (not roaming) to provide service.

Getting to Know the Hotspot

Power Key: Hold the Off/ON button for 3 seconds to power the device on or off.

WPS Key: Hold the WPS key for 3 seconds to activate the WPS (Wi-Fi Protected Setup) function. Once activated, the Wi-Fi LED indicator will flash every two seconds. If not accessed within two minutes, the device will automatically exit WPS mode.

LED Indicators: Display network signal, Wi-Fi, battery charge and mobile data status.

Network: Displays your current network status. Green light indicates good network connection; yellow light indicates poor network connection; red light indicates no network connection, no SIM card, or no service.

Wi-Fi: Indicates when Wi-Fi is connected.

Battery: Displays your current battery status. Solid green light indicates the battery level is 40%-100%, solid yellow light indicates the battery level is 16%-39%, and solid red light indicates the battery level is less than 15%; when the device is charging, the indicator will flash red when the battery level is below 15%, will flash yellow when the battery level is 16%-39%, and will flash green when the battery level is 40%-100%.

Data: Display when your device is communicating with mobile data network.

USB port: Use the USB port to charge your device via the USB cable.

Reboot: Hold the Power key for 10 seconds to restart your device.

Power Up Hotspot

To turn on the hotspot, press and hold the Off/ON button on the front of the device for 3 seconds. The display will light up.

The color-coded network service/signal strength will appear:

- green = good connection, full service
- yellow = poor connection, some service
- red = no connection, no service

CONNECT YOUR DEVICE TO HOTSPOT

1. Power on hotspot.
2. Power on and enable the Wi-Fi function on your device (laptop, cell phone, tablet, etc.).
3. Go to your device's Wi-Fi Settings and locate the hotspot network. The name begins with **SPL_spot** followed by the four numbers of the hotspot's unique ID.
4. The hotspot's password is **SPL_spot.**
5. Once connected, your device is now using the Internet made available by the hotspot connection. If you are connecting additional devices, repeat steps 2-4.
6. To turn off the hotspot, press and hold the ON/OFF button for a few seconds until all lights turn off. You may have to repeat this step if it doesn't turn off on the first try.

CHARGING HOTSPOT

To charge the hotspot, plug the cube into an outlet. Plug the larger end of the USB charger into the cube. Plug the smaller end of the charger cable into the hotspot. You can also plug the USB charger, without the cube, into a desktop or laptop computer to charge the hotspot.

RETURNING HOTSPOT TO LIBRARY

This hotspot must be returned directly to Stillwater Public Library. While the library is closed for public visits, a hotspot in the protective case may be returned through the A/V slot of the book drop. The outside book drop is located just outside the parking ramp exit gate on 3rd Street.

FREQUENTLY ASKED QUESTIONS

What is a Wi-Fi hotspot?
A Wi-Fi hotspot is a physical device that provides a wireless internet connection.

What can I use it with?
Library hotspots are compatible with most laptops, tablets and cell phones with Wi-Fi capabilities. One hotspot can connect up to 10 devices.

Are there limits to data usage?
Library hotspots offer unlimited data, though access may slow down if there are multiple devices are connected using a single Wi-Fi spot.

Where can I use the hotspot?
The hotspot's internet service is provided on Sprint's 4G LTE network. You can check your areas coverage by visiting https://coverage.sprint.com.

Is there a charge to use the hotspot?
Like all library materials, there is no cost to check out a hotspot as long as the hotspot and its accessories are returned in good condition by the date it is due. The borrower will be responsible for all applicable replacements costs and processing fees, up to $199 for the hotspot and/or accessories if lost, stolen or damaged while checked out. The library will not accept a replacement hotspot purchased by the borrower. Failure to pay any amount owed will be considered outstanding debt to Stillwater Public Library and will be added as a charge on the patron's library card.

STILLWATER
PUBLIC LIBRARY

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Connecting members of our community with the power of knowledge, the possibility of new ideas, and the opportunity to engage with one another.

Wi-Fi hotspots are made available thanks to the generosity of donors to Stillwater Public Library Foundation.

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